AccurioPro Flux

Accessibility statement

For Flux Web online shops running on
AccurioPro Flux Ultimate version 10.4.4

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1 Introduction

At dots Software, we are committed to developing software that is accessible and usable by as many people as possible.

Accessibility is not only part of our quality standards, it is also a key requirement for businesses offering consumer-facing digital products and services in Europe. With the introduction of the European Accessibility Act (EAA), consumer-facing online shops must meet accessibility standards since 28 June 2025.

We have conducted an internal accessibility assessment of the Flux Web online shop in AccurioPro Flux Ultimate based on the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA, which form the technical basis for the European Accessibility Act. The WCAG provides guidelines for keyboard usability, screen reader compatibility, contrast, form labeling, and the semantic structure of the interface, among others.

The results show that the shop is fully accessible and meets all WCAG 2.2 Level AA criteria. No critical or blocking issues were identified.

Since AccurioPro Flux version 10.2.2, the Flux Web online shop has been compliant with the accessibility requirements of the European Accessibility Act.

Accessibility is an ongoing process, and we will continue to make enhancements in future releases to ensure that the Flux Web online shop meets high usability standards for all users.

Please note that some areas of the shop—such as the homepage content, legal pages, and product descriptions—can be freely edited by the shop administrator. The accessibility of these sections depends on how they are configured and maintained. We provide tools and templates to support accessible content, but the final implementation may vary depending on the administrator's input.

Further actions might also be required to comply with local accessibility regulations, such as publishing an accessibility statement on the website. We recommend reviewing the relevant legislation to ensure compliance with local regulations and the specific national implementations of the EAA.

2 Detailed results

2.1 Scope of the Evaluation

Website name

Flux Web Shop

Scope of the website

All web content of the ordering frontend

WCAG Version

2.2

Conformance target

AA

Accessibility support baseline

Chrome, Edge, Firefox with NVDA Apple (Safari, Chrome, Firefox) with VoiceOver

2.2 Detailed Audit Results

Summary

Reported on 55 of 55 WCAG 2.2 AA Success Criteria.

- 38 Passed
- 0 Failed
- 4 Cannot tell
- 13 Not present
- 0 Not checked
- All Results

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3 All Results

1 Perceivable

1.1 Text Alternatives

Success Criterion	Result	Observations
1.1.1: Non-text Content	**Entire sample** Result: Passed **Home page** Result: Passed **Product selection** Result: Cannot tell	**Home page** No observations added **Product selection** For category and image pictures an alt-text can be entered by the administrator (text field is provided in product and category configuration).

1.2 Time-based Media

Success Criterion	Result	Observations
1.2.1: Audio-only and Video-only (Prerecorded)	**Entire sample** Result: Not present **Home page** Result: Cannot tell	**Home page** Shop providers can upload their own video content to the homepage. The application cannot check whether equivalent information is provided for video-only content.
1.2.2: Captions (Prerecorded)	**Entire sample** Result: Not present **Home page** Result: Cannot tell **Downloads page** Result: Not present	**Home page** The application cannot check whether captions are provided for videos that are uploaded by shop providers. **Downloads page** No observations added
1.2.3: Audio Description or Media Alternative (Prerecorded)	**Entire sample** Result: Not present **Home page** Result: Cannot tell	**Home page** The application cannot check whether audio descriptions are provided for videos that are uploaded by shop providers. **Terms & conditions, legal note, privacy policy** No observations added **Downloads page**

	Terms & conditions, legal note, privacy policy Result: Not present **Downloads page** Result: Not present **Registration** Result: Not present	No observations added **Registration** No observations added
1.2.4: Captions (Live)	**Entire sample** Result: Not present	
1.2.5: Audio Description (Prerecorded)	**Entire sample** Result: Not present **Home page** Result: Cannot tell	**Home page** The application cannot check whether audio descriptions are provided for videos that are uploaded by shop providers.

1.3 Adaptable

Success Criterion	Result	Observations
1.3.1: Info and Relationships	**Entire sample** Result: Passed **Home page** Result: Cannot tell **Terms & conditions, legal note, privacy policy** Result: Cannot tell **Downloads page** Result: Cannot tell	**Home page** The Home page content is provided by the shop administrators. The application does not check how it is structured. **Terms & conditions, legal note, privacy policy** The text content is provided by the shop administrators. Our application cannot check how the content is structured. **Downloads page** The Download page content is provided by the shop administrators. Our application cannot check how the content is structured.
1.3.2: Meaningful Sequence	**Entire sample** Result: Passed **Home page** Result: Cannot tell **Terms & conditions, legal note, privacy policy** Result: Cannot tell **Downloads page**	**Home page** The content is provided by the shop administrators. The application cannot check how it is structured. **Terms & conditions, legal note, privacy policy** The text content is provided by the shop administrators. Our application cannot check how the content is structured. **Downloads page** The download page text content and files are provided by the shop administrators. Our application cannot check how the content is structured.

	Result: Cannot tell	
1.3.3: Sensory Characteristics	**Entire sample** Result: Passed	
1.3.4: Orientation	**Entire sample** Result: Passed	
1.3.5: Identify Input Purpose	**Entire sample** Result: Passed **Shopping cart** Result: Cannot tell **Checkout and confirmation** Result: Cannot tell **My account** Result: Cannot tell **Registration** Result: Cannot tell	**Shopping cart** Fields for customer addresses are customizable by the shop administrator. The application cannot determine the expected input types (like tel, email, etc.) of all address input fields. **Checkout and confirmation** Fields for customer addresses are customizable by the shop administrator. The application cannot determine the expected input types (like tel, email, etc.) of all address input fields. **My account** Fields for customer addresses are customizable by the shop administrator. The application cannot determine the expected input types (like tel, email, etc.) of all address input fields. **Registration** Fields for customer addresses are customizable by the shop administrator. The application cannot determine the expected input types (like tel, email, etc.) of all address input fields.

1.4 Distinguishable

Success Criterion	Result	Observations
1.4.1: Use of Color	**Entire sample** Result: Passed	
1.4.2: Audio Control	**Entire sample** Result: Not present	
1.4.3: Contrast (Minimum)	**Entire sample** Result: Passed **Home page** Result: Passed **Print job editor** Result: Passed	**Home page** No observations added **Print job editor** No observations added
1.4.4: Resize text	**Entire sample** Result: Passed	
1.4.5: Images of Text	**Entire sample** Result: Not present	

1.4.10: Reflow	**Entire sample** Result: Passed	
1.4.11: Non-text Contrast	**Entire sample** Result: Passed	
1.4.12: Text Spacing	**Entire sample** Result: Passed	
1.4.13: Content on Hover or Focus	**Entire sample** Result: Passed	

2 Operable

2.1 Keyboard Accessible

Success Criterion	Result	Observations
2.1.1: Keyboard	**Entire sample** Result: Passed **Catalog** Result: Passed	**Catalog** No observations added
2.1.2: No Keyboard Trap	**Entire sample** Result: Passed	
2.1.4: Character Key Shortcuts	**Entire sample** Result: Not present	

2.2 Enough Time

Success Criterion	Result	Observations
2.2.1: Timing Adjustable	**Entire sample** Result: Cannot tell	**Entire sample** Observations: The user session automatically ends after a time set by the administrator. The default is set to 30 minutes.
2.2.2: Pause, Stop, Hide	**Entire sample** Result: Passed **Home page** Result: Passed	**Home page** No observations added

2.3 Seizures and Physical Reactions

Success Criterion	Result	Observations
2.3.1: Three Flashes or Below Threshold	**Entire sample** Result: Passed	

2.4 Navigable

Success Criterion	Result	Observations
2.4.1: Bypass Blocks	**Entire sample** Result: Passed	**Entire sample** Observations: Pages are structured using ARIA landmarks for header, navigation, main content and footer/contentinfo so that blocks can be skipped.
2.4.2: Page Titled	**Entire sample** Result: Passed	
2.4.3: Focus Order	**Entire sample** Result: Passed **Registration** Result: Passed	**Registration** No observations added
2.4.4: Link Purpose (In Context)	**Entire sample** Result: Passed	

2.4.5: Multiple Ways	**Entire sample** Result: Passed	**Entire sample** Observations: The way to access all Web pages is via the main navigation and the Footer. The Home page can have links to specific pages, but the content is provided by the web site administrator.
2.4.6: Headings and Labels	**Entire sample** Result: Passed	
2.4.7: Focus Visible	**Entire sample** Result: Passed **Help** Result: Passed	**Help**
2.4.11: Focus Not Obscured (Minimum)	**Entire sample** Result: Passed	

2.5 Input Modalities

Success Criterion	Result	Observations
2.5.1: Pointer Gestures	**Entire sample** Result: Not present	
2.5.2: Pointer Cancellation	**Entire sample** Result: Not present	
2.5.3: Label in Name	**Entire sample** Result: Passed	
2.5.4: Motion Actuation	**Entire sample** Result: Not present	
2.5.7: Dragging Movements	**Entire sample** Result: Not present	
2.5.8: Target Size (Minimum)	**Entire sample** Result: Passed	

3 Understandable

3.1 Readable

Success Criterion	Result	Observations
3.1.1: Language of Page	**Entire sample** Result: Passed **Help** Result: Passed	**Entire sample** Observations: HTML lang attribute is set according to user language choice. **Help** No observations added
3.1.2: Language of Parts	**Entire sample** Result: Not present **Home page** Result: Cannot tell **Terms & conditions, legal note, privacy policy** Result: Cannot tell **Downloads page** Result: Cannot tell	**Home page** Content is provided by the website administrator. The application cannot check if different languages are used. **Terms & conditions, legal note, privacy policy** Content is provided by the website administrator. The application cannot check if different languages are used. **Downloads page** Content is provided by the website administrator. The application cannot check if different languages are used.

3.2 Predictable

Success Criterion	Result	Observations
3.2.1: On Focus	**Entire sample** Result: Passed	
3.2.2: On Input	**Entire sample** Result: Passed	
3.2.3: Consistent Navigation	**Entire sample** Result: Passed	
3.2.4: Consistent Identification	**Entire sample** Result: Passed	
3.2.6: Consistent Help	**Entire sample** Result: Passed	

3.3 Input Assistance

Success Criterion	Result	Observations
3.3.1: Error Identification	**Entire sample** Result: Passed	
3.3.2: Labels or Instructions	**Entire sample** Result: Passed	**Entire sample** Observations: • ARIA1: Using the aria-describedby property to provide a descriptive label for user interface controls • ARIA9: Using aria-labelledby to concatenate a label from several text nodes • ARIA17: Using grouping roles to identify related form controls • G89: Providing expected data format and example • G162: Positioning labels to maximize predictability of relationships • G83: Providing text descriptions to identify required fields that were not completed • H90: Indicating required form controls using label or legend • H44: Using label elements to associate text labels with form controls • H71: Providing a description for groups of form controls using fieldset and legend elements Needs more specific testing
3.3.3: Error Suggestion	**Entire sample** Result: Cannot tell	**Entire sample** Observations: Needs more testing

3.3.4: Error Prevention (Legal, Financial, Data)	**Entire sample** Result: Passed **My account** Result: Passed	**Entire sample** Observations: Checkout includes an order/data confirmation step before submitting the order. **My account** Deletion of user account is revertible by email-interaction.
3.3.7: Redundant Entry	**Entire sample** Result: Passed	
3.3.8: Accessible Authentication (Minimum)	**Entire sample** Result: Passed	**Entire sample** Observations: No cognitive function is is required

4 Robust

4.1 Compatible

Success Criterion	Result	Observations
4.1.2: Name, Role, Value	**Entire sample** Result: Cannot tell	**Entire sample** Observations: • Passes for standard html inputs • Custom select component: has aria roles, but needs more research if they are correct • Custom select component: check state and property attributes • Custom select component does not announce selection when made
4.1.3: Status Messages	**Entire sample** Result: Cannot tell	**Entire sample** Observations: When documents are added to the shopping cart, a status message appears that the item was added to the cart. It is announced by screen readers. However, this needs more testing and research regarding aria role.

Sample of Audited Web Pages

1. Home page - Configurable home page by the administrator. Content can vary depending on login state of the costumer
2. Login page - Page with the login form for registered users
3. Product selection - Browse products and product categories, view details of product
4. Provide files - Page where users can choose files to upload or describe alternative sources of files to be printed
5. Print job editor - Application like page where users can choose from print settings and insert files, tab/slip sheets
6. Shopping cart - Page to collect print jobs ready for ordering
7. Checkout and confirmation - Set of pages to order print files, including submission and confirmation
8. My account - Account settings page with login data, language selection and addresses
9. Catalog - Set of pages of ready to order print documents, including details view
10. My Documents - List of documents that the user has uploaded and can reorder, including details view
11. My orders - List of orders that the user has placed, including details view
12. Terms & conditions, legal note, privacy policy - The content of these pages is provided by the shop admininstrator.
13. Downloads page - The content of this page is provided by the shop admininstrator.
14. Registration - Set of pages with the registration forms for new users
15. Help - A description of the web shop's features.

Web Technology

HTML,CSS,WAI-ARIA,JavaScript,SVG,React

Recording of Evaluation Specifics

Not provided

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